

# Terms and Conditions

## Site Visits

To ensure a safe and well-organized experience, refund requests will only be accepted until **April 27, 2026**. An **80% refund** will be issued, as part of the fee covers operational costs. After this date, no refunds or changes will be allowed due to prior logistical commitments.

Registration is **personal and non-transferable**. Participant substitutions are not allowed, as attendee lists are submitted in advance to the mining companies for access approval according to their safety protocols. Exceptionally, name changes may be requested until **May 15, 2026**.

Discount codes must be applied at the time of purchase. Once the transaction has been completed, there will be no refunds or modifications if a discount code was not applied.

Participants are responsible for ensuring that their health is suitable for the visit and must follow all instructions given during the activity. A valid national ID card or identification document is required for site access.

Access to each site requires strict compliance with the mining company's safety rules. The use of **personal protective equipment (PPE)** is mandatory. This may include a helmet, safety vest, safety boots, long pants, and long-sleeved clothing. The organization is not responsible if access is denied due to failure to meet these requirements.

The organization and/or the mining company reserve the right to deny access in case of non-compliance with safety rules or inappropriate behavior.

The organization is not responsible for missed visits if a participant does not arrive on time at the departure point.

The itinerary is for reference only and may change due to weather conditions, operational needs, or safety requirements. Return times are approximate and may be affected by external factors, such as heavy traffic related to the event, among other factors.

**Participants are advised not to schedule activities that rely strictly on the return time.**

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The organizers of **EXPONOR** are authorized to use information collected during the event, including registration data, images, photographs, and audio and/or video recordings, for promotional purposes related to the exhibition, without this giving rise to any right to compensation or remuneration.

Regarding tax documents, purchases made through this platform are subject to **Exempt Resolution No. 60 (2021) of the Chilean Internal Revenue Service (SII)**. In accordance with this, the corresponding electronic receipt will be issued after the event.